

RMA Form

This form is part of our official Product Return & Warranty Policy and must be used to initiate any warranty claim.

Please complete all mandatory fields marked with (*) and send the form to QA@HBProducts.dk

Providing complete information helps us process your request faster.

An RMA number will be issued after internal review. **Do not return any product without an assigned RMA number.** This number must be clearly stated on all return documentation and the packaging.

Please note:

- This form is only valid for products purchased directly from HB Products A/S.
- Return shipping is at the customer's own expense and risk.
- RMA numbers are valid for 30 calendar days from the date of issue.
- Submission of this form does not constitute warranty acceptance.
- If no fault is found, a handling and inspection fee may apply.

You can find our full Product Return & Warranty Policy here: [Product Return & Warranty Policy](#)

Customer information	
Company: *	
Contact person: *	
Phone number: *	
E-mail address: *	
HB Products sales order number: *	
Purchase number:	
Invoice no.:	
Product & Claim Information	
Production number:	

(6-digit number that can be found on a silver-label. See example below)		
Quantity:		
Description: * Please describe the issue in as much detail as possible		
Operation conditions (e.g. Temperatures):		
Do you expect the product is covered under warranty?:	YES <input type="checkbox"/>	NO <input type="checkbox"/>
Internal use – to be completed by HB Products A/S		
RMA number:		

*Required fields in order to issue an RMA number

Example of production number:

